

## **CANCELLATION POLICY**

Any order may be cancelled by the buyer only by written notice. Upon confirmation of the cancellation the following minimum cancellation charges will apply.

For Non-Stock Products, Specials and Custom Built Products:

- \$ 100.00 for all orders not yet processed
- \$ 250.00 for Power Transformer orders not Processed.

If the design has been competed the following minimum engineering charges apply:

- Control power & automation products \$ 200.00
- Low voltage reactor / inductor products \$ 300.00
- Low voltage distribution transformers \$ 300.00
- Low & medium voltage power transformers \$ 2,000.00
- Air Core Reactors \$ 1,000.00
- Other custom products Rex quoted charge

Power transformers and special or custom products where manufacturing has commenced, the cancellation charge will be Material + labour, up to 100% of the confirmed order price.

Rex reserves the right to cancel any order at any time for due cause with written notification to the purchaser.